

Cyber Security Update Terms and Conditions

These terms shall apply when you sign up to receive our program of cyber security updates on our website www.teiss.co.uk, or otherwise.

TERMS:

1. **Who we are.** We are Lyonsdown Limited, a UK registered company with company number 05832927 Our registered address is at 23-29 Hendon Lane London N3 1RT UK
2. **Basis of agreement.** Our cyber security bulletin program is offered to you strictly on the terms and conditions contained herein. These terms and conditions shall have effect when you sign up to receive our cyber security bulletin, whether online via our website www.teiss.co.uk by phone or in person. This service shall be provided as a repeating subscription until cancelled.
3. **Cyber Security Bulletins.** Upon signing up to this program, we shall supply to you bi-monthly (every 2 weeks) bulletin updates covering the latest issues in cyber security such as new threats, threat management and mitigation technologies, professional recommendations for how to improve your own cyber security and IT systems and other similar topics. Each bulletin shall cover different subject matter and the content will change from time to time as our authors address different topics relevant to this field. All bulletins shall be provided to you by email to the email address you provided at the time you signed up.
4. **Advance payment.** Payment for this service must be made in advance and prior to receipt of the bulletins. No bulletins will be provided until payment has cleared and the service will be immediately suspended or cancelled in the event of non-payment or late-payment of the fees.
5. **Payment method.** Payments shall be made by recurring direct debit to our account as set out below: Account Name: Lyonsdown Ltd Account Number 51416820 Sort Code 400428 (IBAN: GB54HBUK40042851416820 SWIFT: HBUKGB4B)
6. **Payment interval.** You may choose to pay for this service either monthly or annually. Should you require, you may also switch between payment intervals upon the expiry of your current subscription interval period (either monthly or annually as the case may be).
7. **Prices.** The cost for this service is £30 per month (if paid monthly) or £300 per annum (if paid annually).
8. **VAT.** All prices are exclusive of VAT, which shall be added to the price where applicable.
9. **14-day cooling off period.** If you are a consumer, you have the right to change your mind within fourteen (14) days of receiving your first bulletin. If you wish to exercise your right to change your mind in this period, you should notify us by email at info@lyonsdown.co.uk of your intention to do so, and we shall process your cancellation and refund any fees paid less a £15 charge for the initial bulletin received. This does not apply to business customers.
10. **Cancellation.** You may cancel this service at any time by notifying us of your intention to cancel by email at info@lyonsdown.co.uk or in writing to 23 Hendon lane London N3 1RT. Upon receiving notice of cancellation, your subscription will be brought to an end at the expiry of the current subscription interval period (monthly or annually, as the case may be).
11. **Refunds.** Subject to clause 9, no refunds for fees shall be payable in any circumstances.
12. **Change of email.** You are responsible for updating us by email at info@lyonsdown.co.uk of any change in preferred email address for receiving the bi-monthly cyber security bulletins.
13. **No republishing.** All copyright in the cyber security bulletins received in connection with this service is owned by or licensed to us. You agree that you shall not pass on, circulate, distribute

or otherwise disclose the content of any bulletins received from us to any third party without our express prior permission. However, if you are a company, you may circulate the content of the bulletins within your company but strictly to company staff only and not to any third party.

14. **Single licence.** In consideration for the payment of the fees set out above, we hereby grant you a single, revocable, non-transferrable licence to use the content of the bulletins for your own purposes only, or – in the case of a company – for the internal administrative purposes of the company.
15. **Exclusion of warranties.** We hereby exclude to maximum extent permissible under law any and all express or implied warranties or representations as to suitability, accuracy, quality or fitness for purpose of the cyber security bulletin service we provide. You hereby acknowledge that the content of the bulletins is written by separate third-party authors and that any views expressed are those of its creator and not of Lyonsdown Limited.
16. **Exclusion of liability.** You hereby agree that we shall not be liable under any circumstances for the content of any bulletins, or their results, and you hereby hold harmless Lyonsdown Limited from any against any claims, liabilities, losses (including secondary losses) and expenses suffered or incurred in connection with the use of the bulletins or its content or relating to any claim that such content infringes the intellectual property rights of any third party.
17. **Governing law and jurisdiction.** These terms and condition, and any disputes arising out of their subject matter or formation, shall be governed by and construed in accordance with the laws of England and Wales and subject to the exclusive jurisdiction of the English courts.